

KANZI® 2025 September Giveaway

BITE COMMUNICATIONS PTY LTD – TRADE PROMOTION TERMS & CONDITIONS

Schedule to Terms of Entry

Promotion Name	KANZI® 2025 September Giveaway
The Promoter	The promoter is Bite Communications Pty Ltd. (ABN 39 142 971 426) trading as: Bite Communications of Suite 7, Level 1, 22 Darley Road Manly 2095 (Promoter) with assistance of Horticulture Brand Management Australia (ABN 80 637 882 949).
Website	https://www.bitecom.com.au
Promotional Period	The Promotion starts at 9am AEDT on 4 September 2025 and closes at 9am AEDT on 25 September 2025 (Promotional Period).
Entry Restrictions	Entry is open to residents of Australia who are 18 years and over (Entrants).
Entry Method	<p>To enter, entrants must complete the following within the promotional period:</p> <p>(i) Entrants must like the post and follow the KANZI® AU Instagram account. For an extra entry, entrants must tag a friend in the KANZI® Instagram comment section or comment an apple emoji.</p> <p>To determine the winner, an Instagram Giveaway Picker will be used to generate the winner at random.</p>
Maximum entries permitted	No limit on entries per person.
Game of Chance	This is a game of chance. The winner will be announced by Bite Communications, Suite 7, Level 1, 22 Darley Road Manly 2095 on 26 September 2025, 12pm AEDT.
Prize	The entry randomly chosen by the Promoter from all entries received during the Promotional Period will receive a carton of KANZI® apples (if the winner lives in a metro region of Australia), OR a Coles or Woolworths voucher up to the value of \$60 (if the winner lives in a regional area of Australia).
Value of Prize Pool	The total prize pool value is \$60 (including GST).

Conditions of prize	The prizes, or any part of the prize, are not transferable or exchangeable and cannot be taken as cash, unless otherwise specified.
Prize Winner Notification	The prize winner will be notified by DM by 5pm AEDT on 26 September 2025 from the Kanzi Instagram channel.
Prize Claim Date	The prize must be claimed within 10 days. If the prize is not claimed by this date (6 October 2025, 5pm AEDT) the prize will be forfeited by that prize winner. The Promoter will then determine an alternative winner, or deem that the forfeited prize will not be awarded.
Unclaimed Prize Re-Draw	If required, when a prize is forfeited, the promoter may select additional reserve entries. This will take place at Bite Communications, Suite 7, Level 1, 22 Darley Road Manly 2095 on 7 October 2025, 12pm AEST.

Terms of Entry

1. By participating in this Promotion, entrants are deemed to have accepted these Terms and Conditions. To the extent of any inconsistency between the Schedule of Entry and the Terms of Entry, the Schedule to Terms of Entry prevails.
2. Employees and officers (and their immediate families) of the Promoter and agencies associated with this promotion are ineligible to enter.
3. Entries must be received during the Promotional Period. Any entry that occurs outside this period is invalid.
4. Unless otherwise agreed, if the prize is the voucher, this will be sent to the winner's preferred email address. If the prize is a carton of Kanzi Apples, this will be sent to the winner's home address. This will be confirmed by the winner through DM, within 10 days of being notified of the win. The prize will be sent within 21 days of receiving the winner's email address or postal address.
5. This is a game of chance. Each entry will be entered into a random generator to determine the winner.
6. The prize will be subject to the issuer's terms of use and is valid until the voucher expiry date stated on the voucher itself. The prize cannot be transferred or converted to cash, nor replaced if lost, stolen or defaced.
7. Once a prize has left the Promoter's/supplier's premises, the Promoter and its agencies and companies associated with the Promotion will not be responsible for any delay in delivery, loss or damage to, or caused by that prize.
8. In the event for any reason a winner does not take the prize when specified by the Promoter, then the winner will forfeit the prize and cash will not be supplied in lieu of the prize. Where a prize is unavailable for any reason, the Promoter may substitute the prize for a prize of equal or higher value and/or specifications, as determined by the Promoter.

9. Any cost associated with accessing the Promotion website or submitting the entry is the Entrant's responsibility and is dependent on the Internet service provider used. The use of any automated entry software or any other mechanical or electronic means that allows an Entrant to automatically enter their details and claim repeatedly is prohibited and will render all claims submitted by that Entrant invalid.
10. The Winner has rights under the Australian Consumer Law (including a provision of the Competition and Consumer Act 2010) which cannot be restricted or modified by the promoter.
11. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following:
 - a. any technical difficulties or equipment malfunction (whether or not under the Promoter's control);
 - b. any theft, unauthorised access or third party interference;
 - c. any correspondence that is late, lost, altered, incomplete, incorrectly submitted, delayed, corrupted, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (including but not limited to entrant error or omission, alteration, tampering, deletion, theft, destruction, transmission interruption or communications failure); and
 - d. any tax liability incurred by an entrant.
12. If this promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter (including but not limited to by reason of computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures) the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to terminate, modify, cancel or suspend the promotion, or invalidate any affected entries, as appropriate.
13. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including the claimants' identity, age and place of residence) and to disqualify any entrant who the Promoter believes has submitted an entry that is not in accordance with these Terms and Conditions or has tampered with the entry and/or claim process. Errors and omissions will be accepted at the Promoter's discretion. Identification considered suitable for verification is at the Promoter's discretion. If an entry cannot be verified to the Promoter's satisfaction, the entry will be invalid.
14. All decisions of the Promoter are at their complete discretions and are final. No correspondence will be entered into.
15. In accordance with the Privacy Act (1988) (Cth), the Promoter notifies entrants that entry to the Competition involves the collection of personal information. Entry in the Promotion is conditional on providing this personal information. Entrants' personal information may be

disclosed to third parties associated with the promotion, including but not limited to its service providers, gift suppliers and regulatory authorities.